

TERMS & CONDITIONS AYC Youth Sailing Camp

Guests are requested to be at the marine 16.00h the day of Check-in.

Check-In: 18:00 first day.

Check-out: 10.00 last day.

The yacht is fully insured against accidents and third party liability, but responsibility is not accepted for personal accidents, damage or loss due to your negligence. Unnecessary damage and losses attributed to carelessness of a client will be paid for by the client at replacement price, fair wear and tear accounted for. You are strongly recommended to arrange your own travel and personnel health insurance to cover cancelations, injury personal belongings and personal liability. Under 18s are required to be accompanied by an adult. If under 16 we kindly ask that you contact us to make a private booking. The payment is non-returnable once a booking has been received and accepted. A booking may be moved if it is in excess of 28 days from the start date, but this is discretionary upon the booking, and is subject to an administration fee. In the event of a booking being cancelled for whatever reason, our liability will be limited to monies already received from you in respect of that booking. Should you, for any reason, feel that the camp did not meet your expectations, it is vital that you raise the issue at the earliest opportunity, so that we may rectify the situation as soon as possible. Alternatively, please contact the operations Manager via the AYC office Vienna. We may not be able to offer alternative arrangements for comments after the camp is completed if the issue could have been resolved during the course. Occasionally we may use names / photos in promotional material, if you have an objection to this please let us know in writing.

CANCELLATIONS

25% refund of payments made for any written cancellation received 120 days prior to sailing. No refunds will be made for cancellations after 120 days prior to sailing. or for "no shows" even if cancellation is due to unforeseen circumstances beyond passenger's control. AYC must confirm cancellations in writing in all cases.

ADDITIONAL CONDITIONS AYC YOUTH SAILING CAMP:

Because no lifeguard is provided swimming off the vessels is at the client own risk and all youths swimming must be supervised. Although the itinerary is almost always followed as indicated, on occasion due to unforeseen circumstances, such as exceptionally bad weather, (vessels are not permitted to sail in heavy seas or strong winds). The Skipper, upon whom full responsibility is placed for the safety and comfort of the passengers and crew, may make any required changes at his discretion. Times of arrival and departure at the various ports of call are given as a guide and we cannot guarantee that they will be strictly adhered to. Omitting a port of call or making required changes in itinerary is at the skipper's discretion and does not entitle passengers to any claims or refunds. Every step has been taken to insure that all the equipment on board is in good working order and their failure does not constitute reason for refunds and or additional claims. AYC reserves the right to cancel any camp, in which case the full fare, will be refunded. If necessary the itinerary may be changed and vessel substituted before or after commencement of cruise. After commencement of sailing camp, should the vessel sustain any breakdown in machinery or be disabled by fire, grounding or collision for more than 48 hours disrupting to the cruise itinerary and if no acceptable alternate arrangement or substitute vessel of similar quality is offered, then passenger will be given a proportional refund. No further claims will be accepted. It is further recognized that Adria Yacht Center GmbH is acting as a broker between the owner company that a Croatian company and the vessels are of Croatian registry under the jurisdiction of Croatian law. Any Disputes relating to this agreement will be resolved solely according to Austrian and EU consumer law. Clients are advised to purchase a "trip cancellation" policy in case of any unexpected contingencies. Above conditions shall constitute the sole contract between Adria Youth sailing Camp and Adria Yacht Center GmbH and reserves the right to replace the vessel on a particular camp date with a similar vessel providing same accommodation standards and services.

Thanks for notice!

Your
AYC Team